



Chicopee Public Library
449 Front Street
Chicopee, MA 01013
413.594.1800
www.chicopeepubliclibrary.org

Dear Parent or Guardian:

Hello from the Chicopee Public Library! We are happy that your child now has a library card.

We welcome them to all of the resources and programming we have and want to let you know what to expect with their new library card.

With their library card, your child can:

- Check out materials throughout the library including books, DVDs, music CDs, etc.
- Use Computers
- Access Online Resources from home/anywhere

If your child comes to the library without their library card, we can:

- Put materials on hold
- Give them a guest pass to use computers
- Create a replacement card if they have their school ID

Things you should know:

- We no longer charge overdue fees; however, if an item is lost or damaged, we need to discuss options for replacement. Please call us to talk. 594.1800 x4
- Your child will have Internet access. We have some filtering, but it will not entirely prevent everyone who uses computers from running into content that might be inappropriate.
- We believe that “only parents have the right and the responsibility to restrict the access of their children, and only their children, to library resources” (ALA, Access to Library Resources and Services for Minors, accessed 12/10/21). That means you, as their parent, are the only person who can monitor what your child is accessing at the library. We will not limit access to our resources while your child is in the library.
- Libraries take privacy seriously. We can only share information about what is on a patron's library card with authorized people, but we also understand that parents and caregivers may need access to that information to help their children use the library. When a child gets their first library card, we will add the parent/guardian to their account. We will review this access along with contact information when we update the card every two years. If you would like to add or remove access at any time, speak to a staff member.
- The library is a public place with youth services staff here to help kids use the library, but parents should not assume that every child is being actively supervised when they are here.

- We do expect all patrons to behave responsibly and respectfully. If they are not behaving respectfully, we will ask them to leave, even if they are young people.
(<https://www.chicopeepubliclibrary.org/lib-info/library-policies/patron-behavior-policy/>)

We invite you to visit us and look forward to introducing your child to all the wonderful resources we have at the Chicopee Public Library.